

VOICEUP

aug 22-27
2023
ISTANBUL

vocal
festival

General Terms and Conditions of VoiceUp 2023

1.1 GENERAL

These General Terms and Conditions apply exclusively to **VoiceUp 2023**. The event will take place in Istanbul, Turkey, 22-27 August 2023. The organizer of the event is **Vokal Akademi and Chromas**.

1.2 PAYMENTS AND CANCELLATION POLICY

1.2.1 Payments

The registration fee can be to be paid in two parts.

The payment can only be done by non-cash payment (iyzico).

You will receive a confirmation of your registration within 24 hours of receipt of payment.

1.2.2 Cancellation Policy

The amount of the cancellation fee (for exceptions see below Force Majeure and Covid-19 related cancellation) depends on the time remaining until the beginning of VoiceUp, as follows:

Cancellation before 1 March 2023 – 100% of the registration fee will be returned.

Cancellation after 1 March 2023 – no refund.

Cancellation terms apply to all cases irrespective of the reasons for cancellation (for exceptions see below: Force Majeure and Covid-19 related cancellation). We suggest you take a travel insurance to cover the risks in case of illness, etc.

Non-participation without notification (“no-show”) – no refund.

1.2.3 Force Majeure

The organiser reserves the right to cancel the event due to exceptional circumstances or force majeure if such events occur before or during the implementation of the programme, which could not have been expected, eliminated or avoided, and for the organiser these circumstances constitute a valid reason not to be able to carry out the programme.



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The organizer takes no responsibility for programme changes due to the occurrence of any force majeure before and during the event. In these cases, it can provide services to participants in a modified form, depending on the existing options. If the organizer has to cancel the event (including reasons related to Covid-19), the participants are entitled to %70 refund of the registration fee, minus €25,00 per person. The organizer cannot be held responsible for the participants' travel or accommodation costs. Participants are advised to secure their travel using an insurance company. The organizer is not responsible for delays of aircraft, ships or trains, nor for any changes in the programme that would occur as a result of such delays.

1.2.4 Covid-19

If participants have to cancel their registration due to the following reasons related to Covid-19, they are entitled to a full refund of the registration fee, minus the administration costs of €5,00 and minus €20,00 handling costs per person.

Participants come from a country that is considered a risk by the Turkish government so that they cannot travel or would be forced to go into quarantine after entering the country; Turkey are considered a risk by the government in the country of residence of the participants, and they would thus be forced to go into quarantine upon their return from Turkey; A flight/bus /train was cancelled due to Covid-19.

In all cases participants will have to provide proof (printouts of official lists of risk countries, the proof of cancellation of travel) with an indication of the reason for cancelling.

It is advised to buy a travel insurance that covers your costs related to the cancellation because of Covid-19.

1.3 STATEMENT ON PHOTOGRAPHY, RECORDING AND BROADCASTING

By registering for VoiceUp 2023 participants give their consent for photo, audio and video recordings of event-related activities and their use as regulated in the following paragraph. Anybody registering a person will have to ensure that written consent has been given by all participants of the group/choir registered.



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The registration is considered a digital signature of the 'Statement of Responsibility', by which participants give permission to the organizers (Vokal Akademi) to capture, store, process and use any photos, audio and video recordings of the participants listed on the application form. The organizers may use these photos and videos in their communication (electronic and print), their websites, their social networks (Facebook, Instagram, Twitter, YouTube, LinkedIn or Snapchat) and other social media, all with the aim of promoting and documenting VoiceUp 2023 and promoting future events. By registering for the event, participants accept that the organizers or third parties authorised by the organizers may record/ photograph all live performances during the festival and reproduce and distribute copies of such recordings, or broadcast, transmit, and make them available to the public in any other way, during or after the live event. Participants shall not claim any fee, royalties or other remuneration as compensation for the anticipated use of the recordings or photographs taken by the organizers or any third party who is or shall be authorised by the organizers to make or use such recordings and photographs. Participants consent to the audio-visual adaptation or transformation of recordings or photographs which may be necessary because of general or particular technical requirements or limitations, or which is required in the synchronisation process or post-production, and is customary in the broadcasting or audio-visual production industry.

1.4 PROTECTION OF PERSONAL DATA

The organizers will use and store the personal data of the participants in accordance with the policy for the protection of individuals in the processing of personal data that is followed by the organizers, as regulated by Turkish Personal Data Protection Law no. 6698. Vokal Akademi primarily processes personal data for the purpose of concluding or fulfilling a contract, but may also process it for the purposes of direct marketing and informing about future events of Vokal Akademi and statistical processing. They will not pass on the data to third parties, except where this may be required by the law (e.g. for contact tracing in relation with Covid-19) or when participants have explicitly given their consent (e.g. because they want their contact information to be passed on to another person). Requests regarding a participant's rights in the field of security and free movement of personal data are accepted at the email address team@vokalakademi.co, or by post at Yeniyol 1 Sokak No:2/19 Şişli/İstanbul - Turkey.



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1.5 MODIFICATIONS IN THE PROGRAMME

The organizer reserves the right to modify the programme up to the day of the event. The organizer puts the programme together carefully and based on different sources and aims to provide the most up-to-date and relevant programme. This means that occasionally the programme changes over the duration of the campaign. Other times it may be necessary, due to unforeseen circumstances, to alter the programme, venue and/or speakers. Regrettably, this means no refunds or credit-notes can be issued in line with the cancellation policy.

